



**WARRANTY CARD**

**( ceramic basins )**

The warranty period commences from the date of the purchase. Please note it excludes damage to ceramic disc cartridges from pieces of copper tube, sand, dirt, stones or thread tape.

“Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”

**This Warranty is void if:**

- No stop taps are installed.
- Products have been damaged by improper use
- Products not installed by a licensed plumber
- Products exposed to water pressure and or temperatures that exceed our stated limitations
- Inability to provide receipt of purchase

**Recommended Care Warning.**

- Clean on regular basis only with mild soap and water and dry with a soft cloth
- Do not use abrasive cleaners or harsh detergents
- Failure to comply with these cleaning instructions may make your warranty void.

Please complete the form below and return within 60 days.

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

Ph: \_\_\_\_\_ email: \_\_\_\_\_

Product Model Number: \_\_\_\_\_

Installed By: \_\_\_\_\_

Registered Plumber License No: \_\_\_\_\_

Registered Plumber Ph No: \_\_\_\_\_

12 months on ceramic coating	New product supply only no Labour
10 years on body	New product supply only no Labour

**Basin must be installed by a licenced plumber and instruction must followed otherwise warranty is void , warranty only applies to the original purchaser and not carried on to the next person other than the person named on the invoice .**

Please send to:

45a Metrolink Circuit West, Campbellfield, VIC 3061.  
Fax : (03) 9445-9362