

## WARRANTY CARD

### Shower Grates

The warranty period commences from the date of the purchase. This warranty is only for the structure of the product and it is a strictly replacement only warranty and not against corrosion or rust due to chemical or cleaning detergents usage. We will NOT be liable for labour (you bring us the faulty product and we give you a new one as a replacement). You must comply with the following before we consider any claims.

“Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”

**This Warranty is void if:**

- Products have been damaged by IMPROPER use;
- Products NOT installed by a licensed plumber;
- Products EXPOSED to water pressure and or temperatures that exceed our stated limitations;
- Inability to provide RECEIPT of purchase.

**Recommended Care Warning:**

- ✓ Clean on regular basis only with mild soap and water and dry with a soft cloth;
- ✓ Do NOT use abrasive cleaners or harsh detergents;
- ✓ Failure to comply with these cleaning instructions may make your WARRANTY VOID.

**Please complete the form below and return within 60 days.**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

E-mail: \_\_\_\_\_ Product Model Number: \_\_\_\_\_

Installed By: \_\_\_\_\_ Registered Plumbing Cert. No: \_\_\_\_\_

Registered Plumber License No: \_\_\_\_\_ Registered Plumber Phone No: \_\_\_\_\_

12 Months on coloured finishing / coating <i>(Bella Vista and Pradus branded products)</i>	New product supply only. No Labour
Builders Range - 10 Years structural on body and lid <i>(Bella Vista branded products)</i>	New product supply only. No Labour
Project Range - 25 Years structural on body and lid <i>(Bella Vista branded products)</i>	New product supply only. No Labour
Zenon Range - 25 Years structural on body and lid <i>(Bella Vista branded products)</i>	New product supply only. No Labour
Vivo Range - 25 Years structural on body and lid <i>(Pradus branded products)</i>	New product supply only. No Labour

**\*Copy of plumbing certificate and waterproofing certificate must be attached to this warranty card. Otherwise, this warranty will be void \***

Please send to:

45a Metrolink Circuit West, Campbellfield, VIC 3061.  
Fax: (03) 9445-9362